

**Policies, Procedures, Rules and Regulations
of
PEAKS AT REDLANDS MESA
HOMEOWNERS ASSOCIATION**

Updated as of the 24th day of March, 2017.

Table of Contents

Introduction	1
Responsible Governance Policies and Procedures	1
I. Adoption, Amendment, Repeal, or other Changes to the Policies	1
II. Conduct of Meetings and Voting	2
III. Conflict of Interest Procedures	5
IV. Financial Reporting	8
V. Records Management	8
VI. Reserve Fund Investment	11
VII. Reserve Studies	11
VIII. Inspection, Copying and Disclosure of Association Records	15
IX. Dispute Resolution	20

INTRODUCTION

These Policies, Procedures, Rules and Regulations ("Policies") reflect the values, interests, and best practices for governing the Peaks at Redlands Mesa Homeowners Association (the "Association") discovered through the experience of the Board of Directors (the "Board") and the Association's members (the "Members"). They are intended to regulate the actions of the Board and the Members under a written code in order to prevent action based on a whim, self interest, or desire for control.

However, the policies, procedures, rules and regulations contained in this document are not the highest authority regulating the governance of the Association. The highest authorities are Federal and State law, followed by the Plat, the Declaration of Covenants, Conditions and Restrictions of the Peaks at Redlands Mesa, recorded at Reception No. 2792723 (the "Declaration"), the Articles, and the Bylaws of the Association in turn. The provisions of this document are to be followed to the extent that they are not inconsistent with higher authorities. The Association, through the Board, will seek to keep this document up to date, and endeavor to keep it in compliance with applicable law, and prevent it from conflicting with other governing documents so that it may be a reliable source of information regarding the Association's governance for all of the Association's members.

This document contains the authoritative collection of the Association's policies and procedures. Policies and procedures not appearing in this document do not have the authority given to those policies and procedures appearing herein, and in fact have no governing authority whatsoever. Any changes to these policies and procedures duly adopted but not incorporated or expressed here are ineffective until they are added to this document.

RESPONSIBLE GOVERNANCE POLICIES AND PROCEDURES

I. Adoption, Amendment, Repeal, or other Changes to the Policies

1.01 Policy: Our community continues to change as residents move in and move out. We want our governing documents, including these Policies to remain up to date, legally enforceable, and reflective of our community's desires.

1.02 Procedure:

- (a) Step 1: Proposal. If the Board should decide that it would be in the best interest of the Association to adopt, amend, repeal, or otherwise change the policies and procedures, such a proposal is to be presented in a regular or special meeting of the Board. If adoption, amendment, repeal, or other change is proposed by the Board, it should appear on the agenda of the meeting at which the matter is to be proposed. If the Members propose any change to the policies and procedures, the matter

need not appear on the agenda of any meeting before the matter is proposed.

- (b) Step 2: Board Review. The Board will then open the matter for discussion as provided for in the policies and procedures. After comment on the proposed adoption, amendment, repeal, or other change has been taken, the Board will vote on whether the change should be adopted.
- (c) Step 3: Adoption of Policies and Procedures. Adoption, amendment, repeal, or other change to these policies and procedures will be made by a simple majority vote (i.e., more than 50%) of a quorum of the Board at a regular or special meeting of the Board called for that purpose.
- (d) Step 4: Publication. If the proposed change is adopted in step 3, the Secretary of the Association will cause the change to be made to the policies and procedures. Copies of the document reflecting the changes will then be circulated to the members as provided for in the policies and procedures.

II. Conduct of Meetings and Voting

2.01 Policy: The main means of communication between the Association and its Members is through in person meetings. It is important that meetings are held regularly and that Members have an opportunity to participate and give feedback.

2.02 Procedures:

- (a) Timing. Meetings of the Board and of the Members are to be held at least once per year as outlined in the Association's other governing documents.
- (b) Calling a Meeting. Regular meetings of the Board need not be formally called because the Board sets their timing in advance at predictable times. Special meetings of either the Board or the Members, however, need to be scheduled. Special meetings of the Members may be called as specified in the Bylaws. Special meetings of the Board may be called as provided for in the Bylaws.
- (c) Notice of Special Meetings of Members. Except as otherwise provided in the Declaration, not less than ten (10) but no more than fifty (50) days before a special meeting of Members, the Secretary of the Association will provide all Members notice of the special meeting.

The notice will be sent by first class mail to each of the Members. Notice of Member meetings will also be physically posted in a conspicuous place in the Association adequate for the posting of such notice. If any Member requests notification by e-mail and provides the Association with their e-mail address, the Association will also deliver notice to them by e-mail. The notice will contain the time, place, and items on the agenda, including the general nature of any proposed amendments to any of the Association's governing documents, or its budget, and any proposition to remove any officer or Board member.

- (d) Notice of Board Meetings. Agendas of meetings of the Board, or any committee of the Board, will be made reasonably available to the Members or their representatives prior to the meeting date.
- (e) Conduct of Meetings. All meetings, whether regular or special, are open to attendance by all the Members or their representatives. This includes meetings of the Board, committees of the Board, and Members. At an appropriate time determined by the Board, but before the Board votes on an issue under discussion, Members or their designated representatives shall be permitted to speak regarding that issue. The Board may place reasonable time restrictions on comment by attending Members. The Board may also limit the number of people speaking to some reasonable number, but will permit a reasonable number of people to speak on both sides of an issue.
- (f) Executive Sessions. The Board, or any committee of the Board, may hold a closed door executive session during any regular or special meeting and restrict attendance to the members of the Board or the committee and such other persons as the Board requests if any of the below listed matters require attention. Before holding the session, the chair of the Board or committee holding the session will state the general matter being discussed by identifying the category listed below. No policies, procedures, rules or regulations or other Board action may be adopted in executive session. Any action on any matter discussed in executive session must be entered on the record in the minutes of the meeting at which the executive session took place. No minutes of executive sessions will be made or maintained by the Association.
- (i) Matters related to employees of the Association, including a manager or involving the employment, promotion, discipline, or dismissal of an officer, agent, or employee of the Association.

- (ii) Consultation with legal counsel concerning disputes that are the subject of pending or current legal proceedings or matters that are privileged or confidential between attorney and client.
 - (iii) Investigation concerning possible or actual criminal misconduct.
 - (iv) Matters protected from disclosure by constitutional, statutory, or judicial imposition.
 - (v) Any matter which would constitute an unwarranted invasion of individual privacy if discussed openly.
 - (vi) Review of or discussion related to any written or oral communication with legal counsel.
- (g) Voting and Proxies. Votes in all Board member elections, meaning those elections where there are more candidates than positions to be filled, will be made by secret ballot. The ballot will not contain any identifying information concerning the ballot holder. Any other vote concerning the Members shall be by voice. Ballots for any vote are to be prepared by the Secretary of the Association, or the Secretary's designee, prior to or during the meeting.
- (i) Individual members will present evidence of their membership to the Secretary, or to another person identified by the Board in advance of the meeting where a vote is to be held. That person will verify membership, and then issue the individual a ballot, checking their name off, or otherwise indicating, that the vote for that lot has been cast. Each Member is only entitled to vote their number of allocated votes permitted by the Association's governing documents.
 - (ii) Proxies are permitted as provided by the Bylaws. In the event that a Member holds a proxy from another Member, the proxy holder, upon presentation of the proxy to the Secretary, or another person identified by the Board for the purpose, shall receive a ballot to cast the vote of the Member providing the proxy in the same manner as provided above for the proxy holder's own vote. The proxy shall be kept by the Association for its records.

- (iii) If a lot is owned by more than one (1) person, each owner of the lot may register protest to the vote cast by another owner of such lot through a duly executed proxy.
- (iv) The Association may, acting through its authorized agents, reject the vote, consent, ballot, waiver, proxy appointment, or proxy revocation if such agent, in good faith, has a reasonable basis to doubt the validity of the signature on any relevant document or the signor's authority to sign for any lot. Any such decision shall be valid unless a court of competent jurisdiction determines otherwise.
- (v) Ballots shall be counted by volunteers in accordance with the Bylaws. The results of a vote by secret ballot shall be reported without reference to the names, addresses or other identifying information of owners participating in the vote.

III. Conflict of Interest Procedures

3.01 Policy: Board membership should not be a vehicle for benefiting a Director's individual interests at the expense of the Association and its Members. Accordingly, Directors must disclose any relationship they have to any person or transaction that may create a conflict of interest. For purposes of this policy, a "conflict of interest" occurs when a Director's decision, a contract between the Association and any party, or other action relating to the Association would financially benefit or adversely affect a Director, or any person who is a parent, grandparent, spouse, child or sibling of such Director.

3.02 Procedure:

- (a) Before any decision is made, contract entered into, or action taken by the Board, a Director shall disclose any potential or actual conflict of interest relating to the issue as soon as the Director has enough facts to reasonably determine that a conflict does or may exist.
- (b) Upon disclosure of a potential or actual conflict, such Director may exclude him/herself from the discussion in such issue, or the remaining Directors by majority vote may require the potentially conflicted Director to exclude him/herself from said discussion of such issue. If a majority of the Directors (excluding the potentially conflicted Director) determine that an actual conflict exists, then the conflicted Director shall not vote on the issue.

3.03 No Loans to Directors. Notwithstanding the above procedures, no loan shall be made by the Association to its Directors or officers. Any Director or officer who assents to or participates in the making of any such loan shall be liable to the Association for the amount of such loan until the Association is repaid in full.

3.04 Annual Review. The Board shall review this policy on an annual basis in order to ensure that it adequately protects the Association and its Members.

Covenant and Rule Enforcement

See Updated Policies for Covenant Enforcement and Dues Collection

VI. Reserve Fund Investment

6.01 **Policy:** The Association will maintain and invest a reserve fund to be used to pay for the maintenance, repair, replacement and/or improvement of the common elements.

6.02 **Procedure:** Reserve funds are to be invested in an interest bearing checking or savings account or a money market account only, with provision for adequate cash reserves, if necessary. The officers and members of the Board shall make investment decisions in good faith, with the care an ordinarily prudent person in a like position would exercise under similar circumstances, and in a manner the Director or officer reasonably believes to be in the best interests of the Association.

VII. Reserve Studies

7.01 **Policy:** Ideally, the full cost associated with maintenance, repair, replacement and/or improvement of those components of the community for which the Association is responsible would already be set aside for that purpose, in reserve funds, when expenditures are necessary. This way, funds are available when needed, and all owners who benefit from those components of our community during their useful life contribute their fair share towards repair and replacement. To that end, the Board will conduct a reserve study, under the procedure outlined below, from time to time as it should determine such studies are necessary or appropriate to further this policy, but in any event at least every five (5) years.

7.02 Definitions:

- (a) A "Reserve Study" is a process involving physical inspection and analysis of the condition of Major Common Area Components and analysis of the Association's financial condition over time, which

produces a Funding Plan that estimates the costs of repairing and replacing Major Common Area Components that the Association is obligated to maintain, repair, replace and/or improve during and at the end of their useful life.

- (b) A "Funding Plan" is a written document in some intelligible format that identifies Major Common Area Components, their Useful Life (including the source(s) of the estimates used), Remaining Useful Life (including the means of estimation and any special or unusual circumstances effecting the estimate), Replacement Costs, estimated cash requirements for maintenance, repair, replacement and/or improvement by year for the thirty (30) years following the Reserve Study, cash flow forecasts showing income from general common assessments, special assessments, reserve fund investment, and other sources as compared with estimated expenses, and estimates of unfunded liability for maintenance, repair, replacement and/or improvement, if any, in the aggregate and for each unit in the Association each year.
- (c) "Major Common Area Components" are those components in the community that the Association is obligated to maintain, repair, replace and/or improve that a) have a Replacement Cost of more than \$1,000.00, and b) have an Estimated Remaining Useful life of more than one (1) year, but less than thirty (30) years at the time of the reserve study, as identified by the Board. Components of the community that would otherwise be Major Common Area Components except that their Remaining Useful Life is greater than thirty (30) years (such as the building foundations and structures) shall be identified in the Funding Plan along with their estimated Remaining Useful Life, but otherwise omitted from the Reserve Study.
- (d) "Remaining Useful Life" is the estimated number of years, computed from the date of the Reserve Study, that a Major Common Area Component is expected to continue to serve its intended purpose if given regular and proper maintenance, and may be computed by subtracting the number of years since original installation from Useful Life, estimated through physical inspection or by consultants or persons with specialized knowledge, training, experience, or education, or by any other means sufficiently reliable in the Board's discretion to give the Board a good faith basis for estimation.
- (e) "Replacement Cost" is the estimated cost, as of the date of the Reserve Study, to replace a Major Common Area Component, and may be

derived from bids or cost estimates prepared by vendors, contractors, consultants or other persons with specialized knowledge, training, experience, or education, commercially available cost estimating manuals (like those distributed by R.S. Means Company, Inc., F.W. Dodge, Lee Saylor, Inc., and Marshall & Swift), past experience, or by any other means sufficiently reliable in the Board's discretion to give the Board a good faith basis for estimation.

- (f) "Useful life" is the estimated total number of years, computed from the date of original installation, that a Major Common Area Component is expected to serve its intended purpose if given regular and proper maintenance, and may be derived from a material manufacturer's warranty, commercially available manuals (like those distributed by R.S. Means Company, Inc., F.W. Dodge, Lee Saylor, Inc., and Marshall & Swift), estimates provided by consultants or persons with specialized knowledge, training, experience, or education, or by any other means sufficiently reliable in the Board's discretion to give the Board a good faith basis for estimation.

7.03 Procedure: When the Board should determine to conduct a Reserve Study under this policy, the procedure outlined below will generally be followed. The Board may choose to conduct the Reserve Study internally, with the assistance of the Association's officers, or through a duly appointed committee of the Board. The Board may, but need not, retain the services of qualified persons or entities to perform some or all of the steps generally outlined below. Once the Funding Plan described in Step 5, below, has been prepared, the Board will meet to consider and approve it, revising as necessary, whereupon the Funding Plan, and any other documentation or information the Board may determine to present, will be distributed to the Members. Though the Board will generally follow a duly adopted Funding Plan, the Board may use Reserve Study results, and the developed Funding Plans, in whatever way it may deem appropriate under the circumstances and may make adjustments to the operating budgets, reserve levels, and any other aspects of the Association's financial plans as may be necessary or appropriate regardless of whether such adjustments conform with the currently adopted Funding Plan.

- (a) Step 1: Identification of the Major Common Area Components, referencing applicable provisions of the Association's Declaration, plats and/or maps.
- (b) Step 2: Estimation of the Remaining Useful Life of the identified Major Common Area Components, through a physical or visual inspection of the accessible portions of the Major Common Area Components, computation, or other appropriate means, including a combination of several approaches. The Estimated Useful Life of many

Major Common Area Components may be materially altered by assumptions concerning ongoing maintenance, in which case, those assumptions or plans, including their impacts on the Association's annual operating budget, will be developed, and disclosed as a part of the Funding Plan.

- (c) Step 3: Estimation of the Replacement Cost of the Major Common Area Components.
- (d) Step 4: Estimation of the total annual contributions necessary in each of the thirty (30) years following the Reserve Study to defray the Replacement Cost of the Major Common Area Components during and at the end of their useful life.
- (e) Step 5: Preparation of the Funding Plan involves analysis of the amount of income, obtained through regular and special assessments, reserve fund investment, and any other source(s), that the Association will dedicate to reserves and/or to maintenance, repair, replacement or improvement of Major Common Area Components in each of the thirty (30) years following the Reserve Study by comparison to the total necessary annual contributions computed in Step 3, and will include a computation of the present reserve fund strength, measured in cash or as a percentage, and a recommendation for an appropriate reserve contribution rate, both in the aggregate and for each unit in the community. Depending on current Association finances and financial health, one of the three following funding models, or some combination of them, may be adopted:
 - (i) The fully funded model, which sets the reserve balance in the year of the Reserve Study at or near 100% of Replacement Costs for all identified Major Common Area Components, regardless of their Remaining Useful Life.
 - (ii) The threshold funded model, which sets reserve levels at or above some pre-determined threshold, either in cash or as a percentage of estimated annual contributions necessary in each year.
 - (iii) The minimum funded model, which sets reserve levels such that the reserve account balance at the end of each year is as near \$0 as possible.

In preparing the Funding Plan, assessment calculations are adjusted to reach the identified funding goal model(s), and decisions will be made about the amount of regular assessments, the need for special assessments, and decisions to defer or forego certain maintenance, repair, replacement and/or improvement.

VIII. Inspection, Copying and Disclosure of Association Records

8.01 Policy: The Association will maintain records of its activities and make those records available to Members.

8.02 Procedure:

- (a) Records Maintained. The Association will maintain the following records in written form, or in some other form capable of being made into a written form within a reasonable time:
- (b) The Association's vital information, including its name, the name and address of the Association's designated agent, if any, a valid physical address for both the Association and its designated agent or management company, if any, and the initial recording date and reception number or Book/Page location of the Declaration.
- (c) Other general information including: the date of the beginning of the Association's fiscal year, the operating budget for the current fiscal year, a list, by unit type, of the Association's current assessments (including both regular and special), the Association's annual financial statements for the preceding three (3) fiscal years, including any amounts held in reserve, its most recently published financial statement, if any, and the results of the most recent financial audit or review, if any.
- (d) Accounting records, using generally accepted accounting principles (GAAP), cash, cash accrual, or any other method required or permitted by law sufficient to show receipts and expenditures affecting the operation and administration of the Association together with its assets and liabilities and results of its operations in reasonable detail.
- (e) Tax returns for the last seven (7) years, if any.
- (f) Financial records sufficiently detailed to permit the Association to produce statements of delinquent assessments, and any statements of delinquent assessments that are produced.

- (g) Minutes of all meetings of the Members, the Board and committees of the Board (including all actions regarding architectural approval or disapproval), and records of all actions taken without a meeting (including written communications among, and the votes cast by, Board members that are directly related to an action taken by the Board without a meeting), except executive sessions of the Board or a committee of the Board, including records of any waiver of notice for any such meeting, as well as ballots, proxies and other records related to voting by the Members for one (1) year after the election, action or vote. Records of meetings will be kept for three (3) years.
- (h) A record of lot owners sufficient to allow the Association to produce a list showing the names, addresses, and votes allocated to each Member.
- (i) The Association's governing documents. This includes the Articles of Incorporation and any Articles of Amendment to the same, the Declaration and any amendments to the same, the Bylaws and any amendments, and Policies, Procedures, Rules, and Regulations as most recently amended.
- (j) Any resolution of the Board which impacts the rights and obligations of the Members.
- (k) All written communications to the Members, in their role as Members, during the preceding three (3) years.
- (l) A list of the names, and business or home addresses, of the current Board members and any officers of the Association.
- (m) The most recent annual report, if any.
- (n) A copy of all financial reviews or audits of the Association's financial records, if any.
- (o) A list of all Association insurance policies, including company names, policy limits, policy deductibles, additional named insureds, and expiration dates.
- (p) Records of construction defect claims and amounts received pursuant to settlement of those claims, if any.
- (q) The Association's most recent reserve study, if any.

- (r) Copies of all written contracts to which the Association is a party, including contracts for work performed for the Association, currently in force or in force within the preceding two (2) years.

8.03 Records Made Available. The foregoing records will be available to the Members during normal business hours within five (5) business days of a Member's request or at the next regularly scheduled Member or Board meeting, if the next such meeting is scheduled within thirty (30) days of the Member's request, in the sole discretion of the Board. The Board shall advise the Member of the time and place of such inspection in writing within five (5) business days of the Member's request. A request for document inspection must be made in writing and state, with reasonable particularity, the records sought. Under no circumstances will the Board unduly limit access to Association records; however, minutes and other records of executive sessions of the Board will not be kept, and if any are kept, they will not be subject to inspection or copying by Members.

8.04 Improper purposes. Association records, including membership lists, shall not be used by a Member for:

- (a) Any purpose unrelated to a Member's interest as a Member;
- (b) The purpose of soliciting money or property unless such money or property will be used solely to solicit the votes of the Members in an election to be held by the Association;
- (c) Any commercial purpose; or
- (d) For the purpose of giving, selling, or distributing such Association records to any person.

8.05 Documents Withheld. Records maintained by the Association under this policy *may* be withheld from inspection and copying to the extent that they are or concern:

- (a) Architectural drawings, plans and designs, unless released upon the written consent of the legal owner of the drawings, plans or designs;
- (b) Contracts, leases, bids or records related to transactions to purchase or provide goods or services that are currently in or under negotiation;
- (c) Communications with legal counsel that are otherwise protected by the attorney-client privilege or attorney work product doctrine;
- (d) Disclosures of the information in violation of law;
- (e) Records of an executive session, if any; or

- (f) Individual units other than those of the requesting Member.
- (g) Records maintained by the Association under this policy are not subject to inspection or copying and must be withheld to the extent that they are or concern:
 - (i) Personnel, salary, or medical records related to specific individuals; or
 - (ii) Personal identification information and account information of Members, including bank accounts, telephone numbers, electronic mail addresses, driver's license numbers, and social security numbers.

8.06 Charges for Copying. If a Member wishes to make copies of the Association's records, the Association may charge a reasonable fee, not to exceed the actual cost per page (which includes the expenses associated with the use of the copy machine, paper, toner/ink, labor employed in making the copies, and any other actual costs of copying), for copies. This fee may be collected in advance.

8.07 Time Periods for Retention. The Association will retain the above-described records for the period of time described below:

- (a) Governing Documents. The Association will permanently maintain copies of its Articles of Incorporation and any Articles of Amendment to the same, the Declaration and any amendments to the same, the Bylaws and any amendments to the same, and the Policies, Procedures, Rules, and Regulations as most recently amended.
- (b) Member Information. A list of the Association's Members, including their mailing addresses and e-mail addresses, if provided, as well as a list of the Association's Directors and Officers, including their home or business address will be maintained for a period of seven (7) years, to be updated annually.
- (c) Minutes. Minutes of any meeting of the Board, the Members of the Association, or any Committee of the Board, or records of any action by consent in lieu of a meeting of the Board, the Members, or a Committee of the Board, except records of any executive session of the Board or a committee of the Board, will be maintained permanently.
- (d) Accounting Records. A general ledger of accounting entries, along with a record of cash receipts and disbursements, and any financial reports, audits or reviews will be maintained permanently. Accounts

receivable and accounts payable, member invoices, vendor's invoices, petty cash receipts, expense reports, canceled checks, bank statements, and deposit slips will be maintained for seven (7) years.

- (e) Insurance Information. All insurance policies, reports, records of claims, accident reports, coverage information and any other insurance document, whether the policy is currently in force or not, will be kept for seven (7) years from the date the policy expired, the date of any accident, or the date of the settlement of any claim.
- (f) Contracts. The Association will maintain records of its contracts, including any leases, service contracts, contracts for the purchase of goods, warranties, or any other contract or agreement for a period of seven (7) years following the termination of any contract or the expiration of any agreement.
- (g) Property Records. Records or certificates of title related to any inventory, equipment, or other personal property owned by the Association along with records of any real property owned by the Association, including appraisals, blueprints, surveys, deeds, permits and other documents will be maintained for seven (7) years after the date the Association disposes of the real or personal property.

8.08 General Disclosures. The Association will provide to all Members a disclosure of the following information by written notice at least once per year.

- (a) The Association's name.
- (b) Name of the Association's designated agent or manager, if any.
- (c) A valid address and telephone number for both the Association and the Association's designated agent or management company, if any.
- (d) The date and recording information of the Declaration.

8.09 Changes in General Disclosure Information. Within ninety (90) days of any change in the following information, the Association will deliver to all Members a written notice of the change.

- (a) The address of the Association.
- (b) The address of the Association's designated agent or management company.

8.10 Annual Disclosures. Within ninety (90) days of the end of each fiscal year, the Association will disclose the following information to the Members by posting the information on a website, or maintaining a literature table or binder at the Association's principle place of business, or by mailing to the Members, or by hand delivery to the Members, as the Board may determine.

- (a) Date of the beginning of the Association's fiscal year.
- (b) The operating budget for the current fiscal year.
- (c) A list, by unit type, of the Association's current assessments.
- (d) The Association's financial statements for the preceding year, including amounts held in reserve.
- (e) Any financial audit or review.
- (f) A list of all Association insurance policies, including company names, policy limits, policy deductibles, additional named insureds, and expiration dates of the policies.
- (g) The Association's governing documents, as amended, including the Articles, Bylaws, Policies, Procedures, Rules and Regulations.
- (h) Minutes of Board and Member meetings for the fiscal year preceding the disclosure.

IX. Dispute Resolution

9.01 Policy: It is the general policy of the Association to encourage the use of Alternative Dispute Resolution to resolve disputes between the Association and its Members when such disputes cannot be resolved through the ordinary course of business and communication.

9.02 Procedure:

- (a) Claims. All "claims" will be subject to and resolved in accordance with the terms of this policy. "Claims" includes all claims, disputes, and other controversies between a Member or Members and the Association arising out of or relating to:
 - (i) interpretation, application or enforcement of the Declaration or policies, procedures, rules or regulations of the Association;

- (ii) design or construction of improvements within the Association, or alleged defects in any such design or construction; or
 - (iii) rights, obligations and duties arising under the Declaration, the policies, procedures, rules or regulations of the Association or applicable Colorado law, or the breach of the same, of or by the Association, the Association's Board or any member thereof, or any Member.
- (b) Claims Subject to Procedure. Unless at least 67% of the Members in the Association agree otherwise, the following shall not be "Claims" subject to this procedure:
 - (i) any suit by the Association against a Member to collect assessments;
 - (ii) any suit by the Association to obtain a temporary restraining order or injunction and such other equitable relief as a court may deem necessary for the Association to enforce the provisions of the Declaration, the policies, procedures, rules or regulations of the Association;
 - (iii) any suit between or among Members, which does not include the Association as a party; and
 - (iv) any suit in which there is a necessary party who is neither a Member nor the Association.
- (c) Notice of Claim. All Claims must be initiated by the party having a Claim (the "Claimant") within a reasonable time after the Claim has arisen, and in no event may a Claim be initiated after the date when institution of legal or equitable proceedings based on such Claim would be barred by the applicable statute of limitations or repose. When the Association or any Member has a Claim, as defined above, the Claimant will submit all of their Claims in writing to the other party (the "Respondent"), stating plainly and concisely:
 - (i) the nature of the Claim, including persons involved and the Respondent's role in the Claim;
 - (ii) the legal basis or other specific authority out of which the Claim arises; and
 - (iii) the specific relief or proposed remedy sought.

- (d) Negotiation. Commencing after the Respondent receives the notice of Claim, the parties will attempt in good faith to negotiate a resolution of the Claim for thirty (30) days, or for such longer period as the parties may agree.
- (e) Mediation. If the parties are not successful in resolving the Claim through negotiation, the Claimant will submit the claim to mediation within thirty (30) days from the end of the negotiation period. Mediation will be completed using a trained independent mediator familiar with the governance of common interest communities acceptable to both parties. In the event that the parties cannot agree on a mediator, each party will select a qualified mediator. The mediators so selected will select a third mediator by mutual agreement, which mediator will conduct the mediation. If the Claimant does not submit their Claim to mediation within the time provided, does not appear for the mediation, or fails to select a mediator as provided above, the Claimant will be deemed to have waived the Claim, and the Respondent will be released and discharged from any and all liability on the Claim.
- (f) Costs. The costs of mediation will be split equally between the parties, with each party bearing the cost of their own attorney fees, if any. In the event that a Member fails to pay their share of the cost, the unpaid amount will be considered an assessment against that Member's lot, and may be collected as provided by the Declaration, the Policies of the Association, and applicable Colorado law.
- (g) Mediation Agreement. Any settlement or resolution of the Claim through mediation will be documented in writing by the mediator and signed by the parties (the "Mediation Agreement"). If any party fails to abide by the terms of the Mediation Agreement, then any party affected by the breach may file suit or initiate other proceedings to enforce the Mediation Agreement without the need to again comply with this policy. Any suit to enforce the terms of the Mediation Agreement must be brought in the state or federal courts of the State of Colorado, with venue in Mesa County, Colorado. The Mediation Agreement may be presented to the Court as a stipulation of the parties either before or after the breach of its terms. In the event of a suit to enforce the Mediation Agreement, the party taking action to enforce the Mediation Agreement shall be entitled to recover from the non-complying party all costs incurred in enforcing the Mediation Agreement, including, but not limited to, attorney fees and court costs.

- (h) Mediation Certificate. If the parties do not settle the Claim within thirty (30) days of submission of the Claim to mediation, or within such other time as determined by the mediator or agreed to by the parties, the mediator will issue a certificate, signed by the mediator (the "Mediation Certificate"). The Mediation Certificate will state that the parties have attempted to mediate a resolution of the Claim, the parties are at an impasse, the date on which mediation was terminated, and any other matter the mediator deems appropriate.
- (i) Litigation. Either party may commence a judicial or administrative proceeding regarding the Claim after issuance of the Mediation Certificate. If the parties have not obtained a Mediation Certificate, as provided in this policy, that will serve as a bar to commencing judicial or administrative proceedings and any such proceedings may be stayed by the opposing party pending compliance with this policy.

The foregoing Policies, Procedures, Rules and Regulations are:

Adopted on March 24, 2017


Secretary